Holstein USA Registration FAQs

I've submitted my application but have not received the paper. What should I do?

A: You can contact customer service at Holstein USA (email <u>info@holstein.com</u> or call 1-800-952-5200) to check on the status of your application. From what we understand, they are able to push through one or two applications in order to meet show deadlines. Please ask for a copy of the paper to be emailed to you in case the hard copy does not come in the mail in time.

What if my animal's registration has been processed but I don't have a paper in hand?

A: Again, we encourage you to email or call HAUSA customer service to get an emailed copy, but if your animal is tag ID'd and she appears in animal search on the Holstein website, we will accept that at District Shows for this year only.

I submitted a transfer OR bought an animal this spring but have not received the paper back yet. What should I do?

A: Email or call HAUSA customer service to get the transfer completed and ask for a copy to be emailed. You may also need to contact sale management to see if they have submitted the transfers to Holstein.

I did my transfer online but don't have an updated paper. What should I do?

A: If you did the transfer online and have the paper in hand, please print a copy of your transfer confirmation and bring with the original registration paper to the show. We can also confirm transfers via animal search on the Holstein USA website.

We will do our best to accommodate our exhibitors with animals that have been registered but do not have papers in hand, but it is important for everyone to make an effort to get applications processed before your show. Holstein USA customer service will help with registration applications that need to be completed – but please call far enough in advance to give them time to find and process the applications.

Please note that check-in for the show is on a weekend, we will not be able to work with HAUSA customer service to solve any problems since it is not during business hours. We encourage exhibitors to contact HAUSA customer service as soon as possible to avoid any last minute issues.